



SureVideo for iOS

User Guide

Ver 1.9

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Introduction

SureVideo transforms iPhones and iPads into professional Digital Signage Solutions. It enables iOS devices to continuously play video files in a loop. These devices can be used to display engaging video content at checkout counters, receptionist desks, trade shows and more.

iOS Versions Supported

- iOS 9.0 or later.

Key Features

- Loops Videos automatically.
- Watch videos in full-screen mode.
- Supports all Standard and High-definition formats.
- Restricts access to home screen.
- Import and Export of settings file using Cloud support.

Getting Started with SureVideo

Download SureVideo

SureVideo can be downloaded from App Store:

- [SureVideo Lite \(Trial\)](#)
- [SureVideo](#)

Access SureVideo Settings

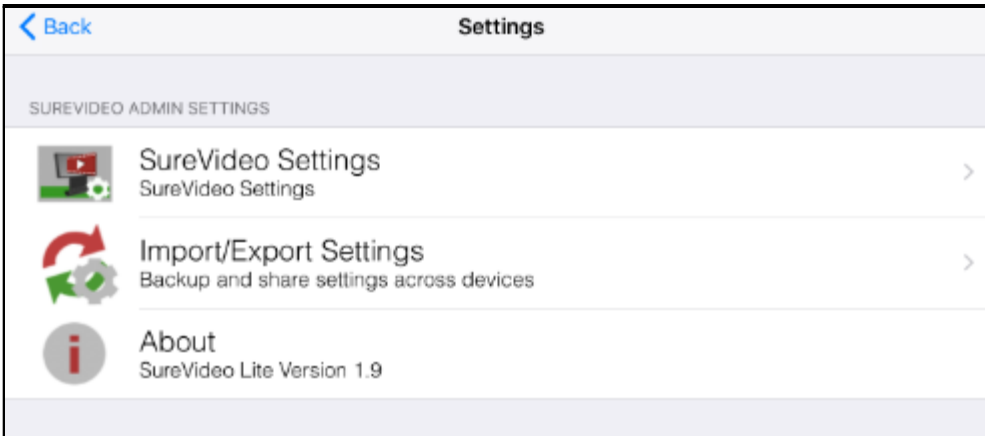
To access **SureVideo Settings**, follow these steps:

1. Launch **SureVideo**.
2. On **SureVideo Home Screen**, tap anywhere on the screen 5 times within 3 seconds to launch the password prompt.



3. On the password prompt, enter **SureVideo** default password as **0000** (four zeros) and tap **OK**. To change the default password, refer to [Administrator Password](#).

On successful login, **SureVideo Settings** screen will appear.



Transfer Video Files

There are two ways to transfer the video files to the iOS device.

- Wi-Fi Upload
- iTunes Sync

Wi-Fi Upload

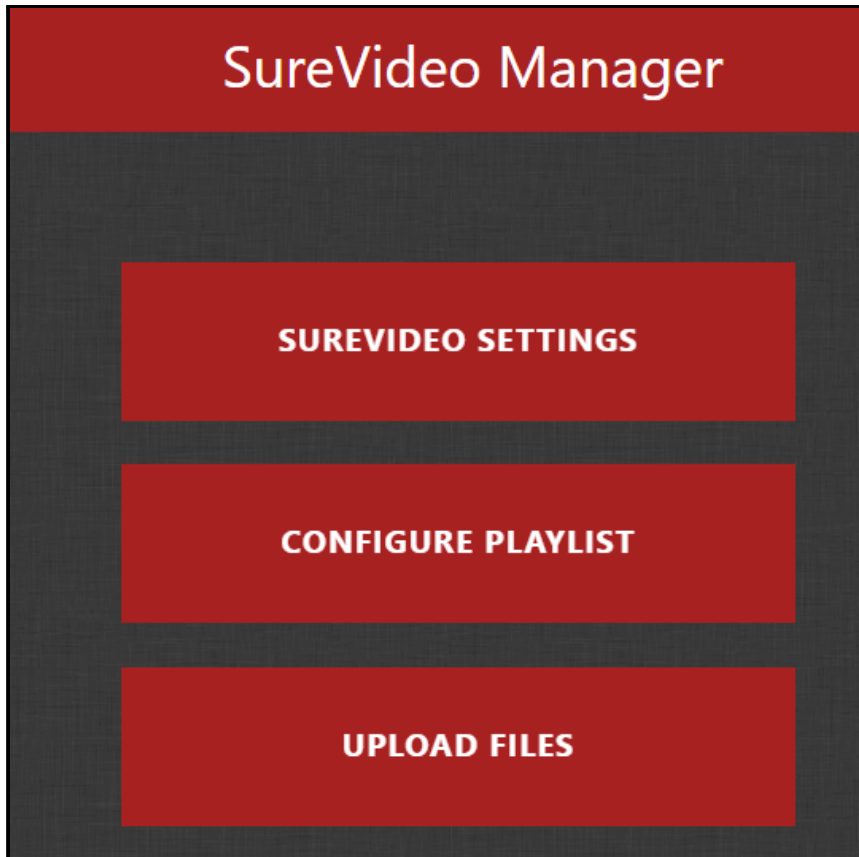
To transfer the videos to the device using **Wi-Fi Upload**, follow these steps:


1. Connect iPad and desktop/laptop to a same network.
2. Open a web browser on PC/Mac and enter the device's IP address.



Note: To access **SureVideo Manager** from device's IP address, [Enable Upload Server](#) option in **SureVideo Settings** should be enabled.

SureVideo Manager will appear as shown below:



3. Click **Upload Files**.
4. On **Upload Files** screen, click .
5. Browse and select a file from the PC/Mac and click **Open**.

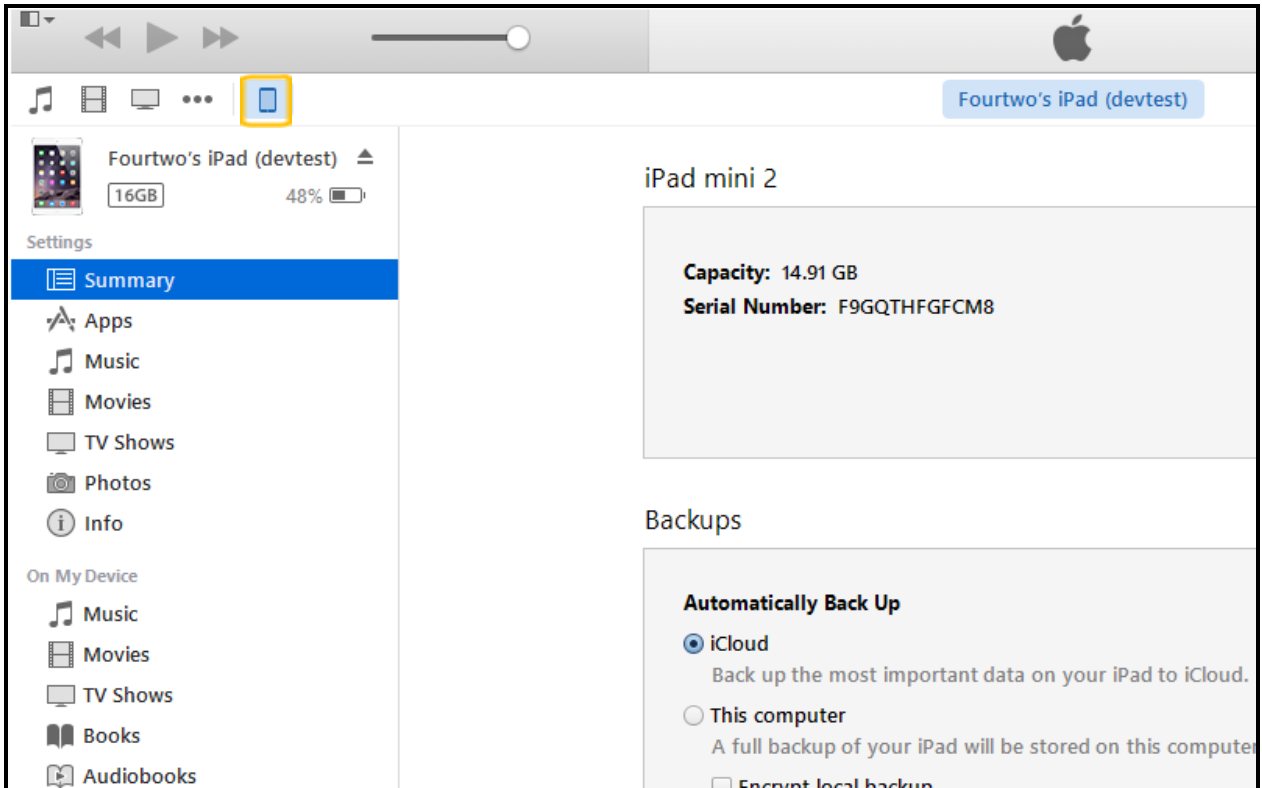
The selected file will be listed in **Upload Files** section of SureVideo Manager Console as well as in the device. The uploaded file can be accessed in **SureVideo** under **SureVideo Settings**

> **Configure Playlist** > **Add Files** > **List of Files**.

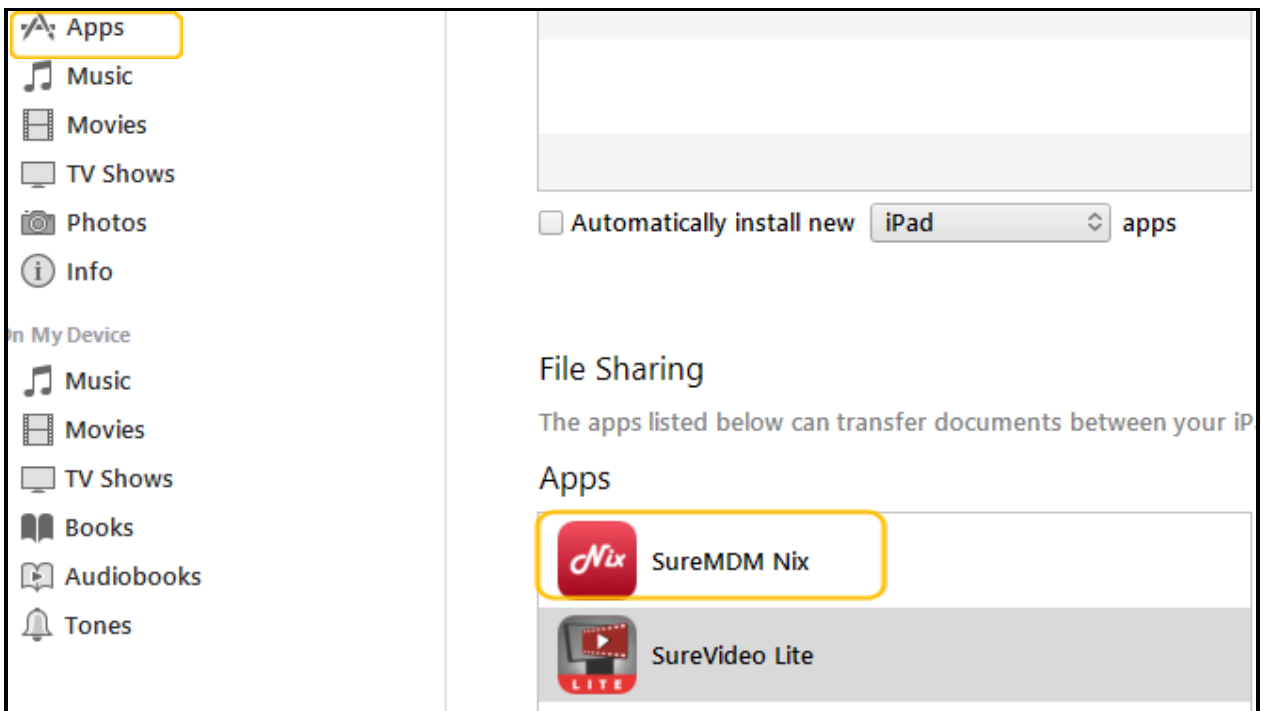
iTunes Sync

To transfer the videos to the device using **iTunes**, follow these steps:

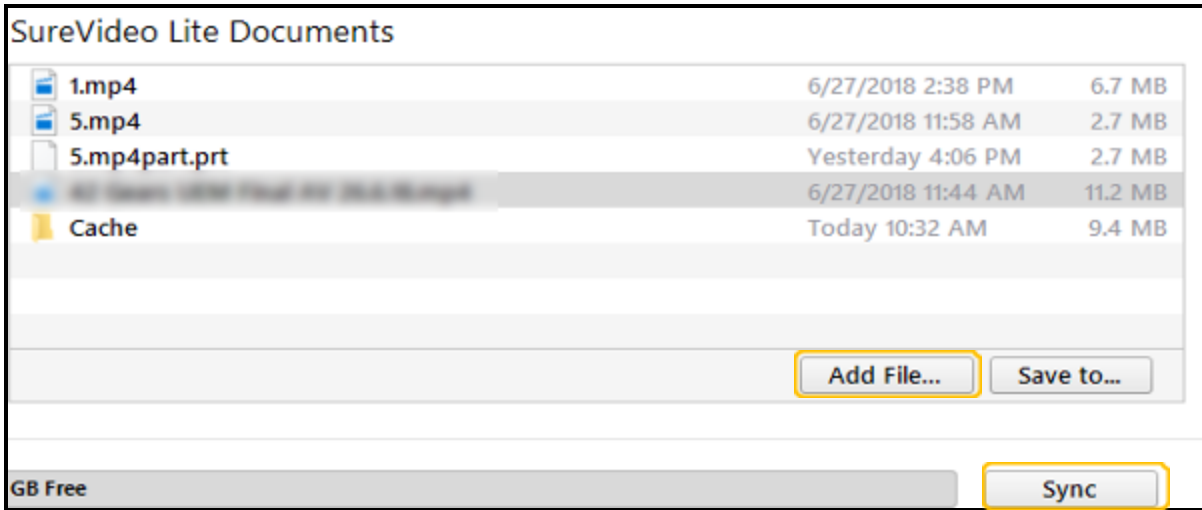
1. Connect the iPad with PC/Mac using the cable.
2. Open **iTunes on PC/Mac** and select the device.



3. Switch to **Apps** tab, scroll down and select **SureVideo Lite** under **File Sharing** option.



4. Click **Add File** to browse and select a video file for transfer and click **Sync**.



The selected video file will be transferred to the device.

Configure a Playlist

SureVideo plays video files from the configured playlist continuously in a loop. There are two ways to configure a playlist.

- Using Web Interface (**SureVideo Manager** Console)
- Using Device

Using Web Interface

To configure a playlist for the device using **Web Interface**, follow these steps:

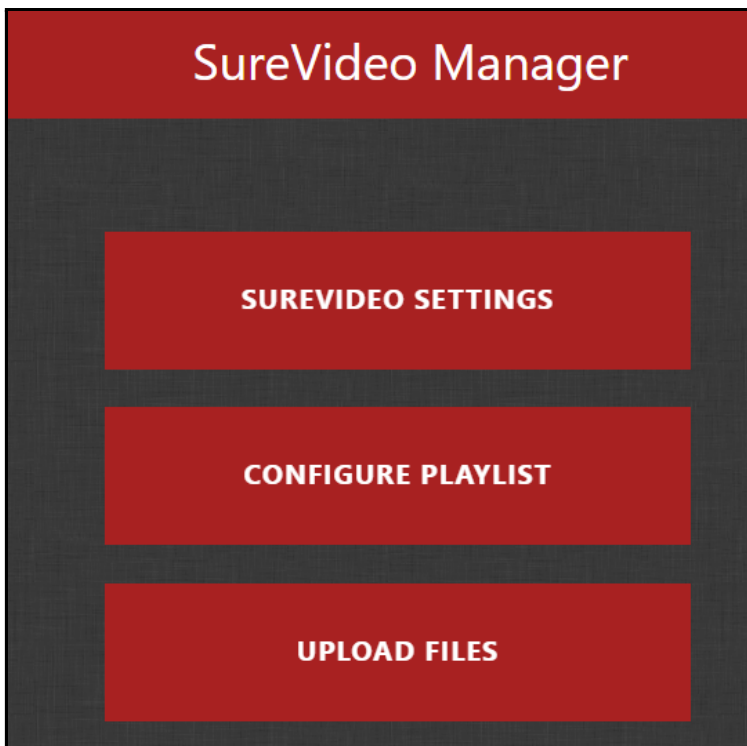
1. Connect iPad and PC/Mac to the same network.
2. Open a web browser on PC/Mac and enter the device's IP address.



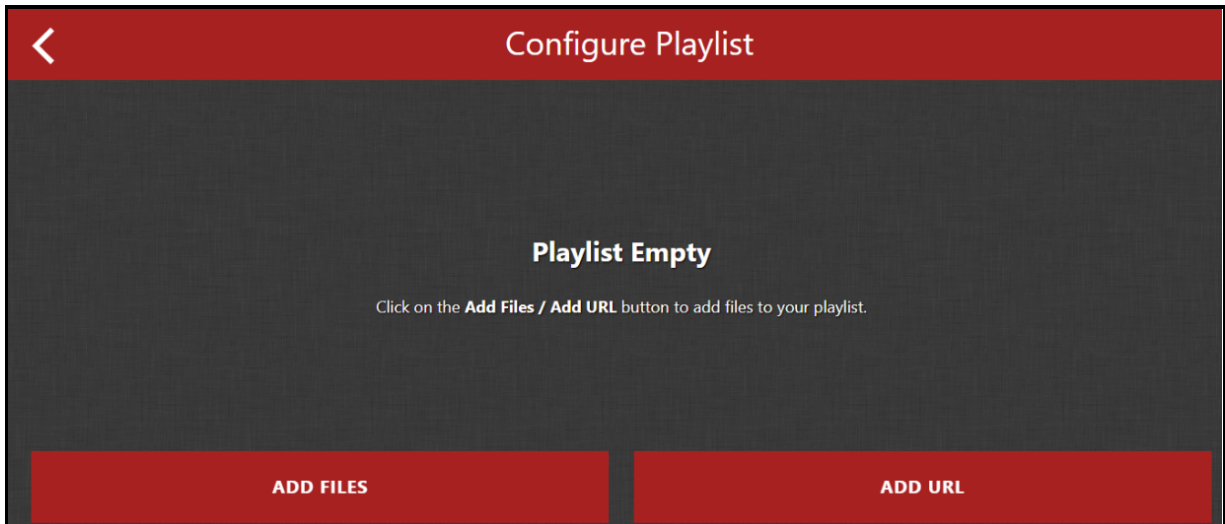
Note: To access **SureVideo Manager** from device's IP address, [Enable Upload Server](#) option in


SureVideo Settings should be enabled.

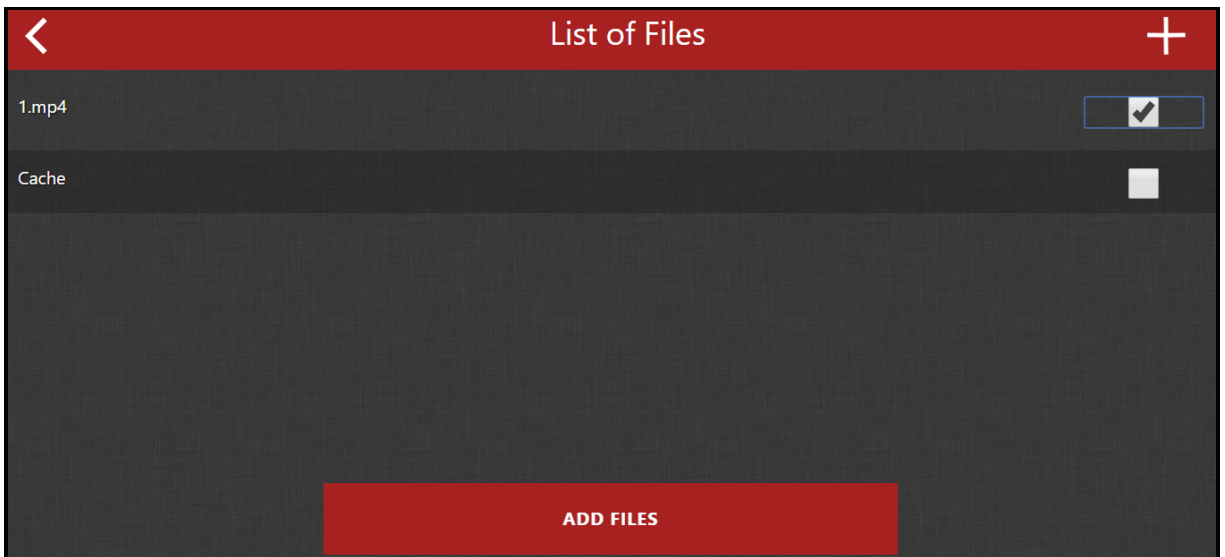
SureVideo Manager will appear as shown below.



3. Click **Configure Playlist**.
4. On **Configure Playlist** screen, select **Add Files / Add URL** to browse and add the video files from the PC/Mac or add the path from YouTube/URL that contains hosted media file.



5. On **List of Files** screen, click .
6. Browse and select video file(s) that is saved in the PC/Mac and click **Open**.
The selected file will be listed in **List of Files** section.
7. Select the video file(s) and click **Add Files**.



The selected video file(s) will be listed under **Configure Playlist** section in **SureVideo** and the device will start playing the media file(s) in a loop.

To access **SureVideo Settings** while a video is being played on the device, refer to [Access SureVideo Settings](#).

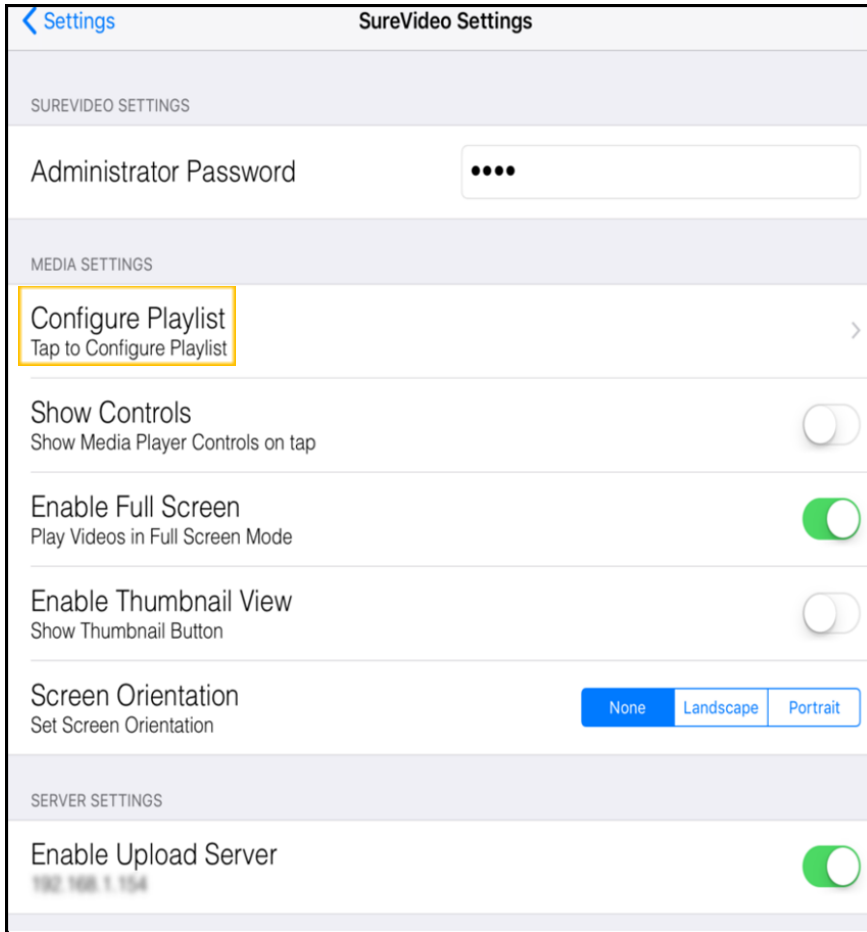
Using Device

To configure a playlist using device, follow these steps:

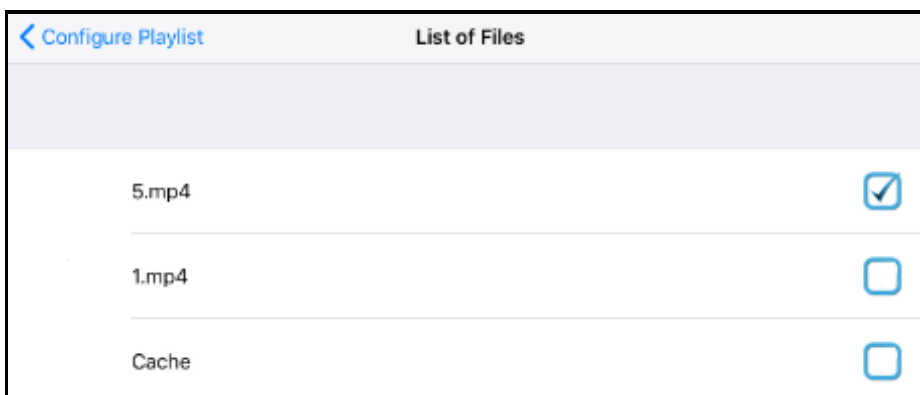
1. Launch **SureVideo**.
2. On **SureVideo Home Screen**, tap anywhere on the screen 5 times within 3 seconds to launch the password prompt.
3. On the password prompt, enter **SureVideo** default password as **0000** (four zeros) and tap **OK**.

On successful login, **SureVideo Settings** screen will appear.

4. On **SureVideo Settings** screen, tap **Configure Playlist**.



5. On **Configure Playlist** screen, select **Add Files / Add URL** to browse and add the video files or add the path (Youtube/Host) that contain video.
6. On **List of Files** screen, ☒ select the video file(s) to add to the playlist.



The selected video file(s) will be listed under **Configure Playlist** section in **SureVideo** and the device will start playing the video file(s) in a loop.



Note: To delete a media file from **Configure Playlist** screen, identify the media file and swipe from right to left and tap **Delete**.

Configure SureVideo Settings

SureVideo Settings offers features to customize the screen while playing the video such as show or hide controls, enable or disable full-screen / thumbnails and switch to different screen orientations.

There are two ways to configure **SureVideo Settings**:

- Using Web Interface (SureVideo Manager Console)
- Using Device

Using Web Interface

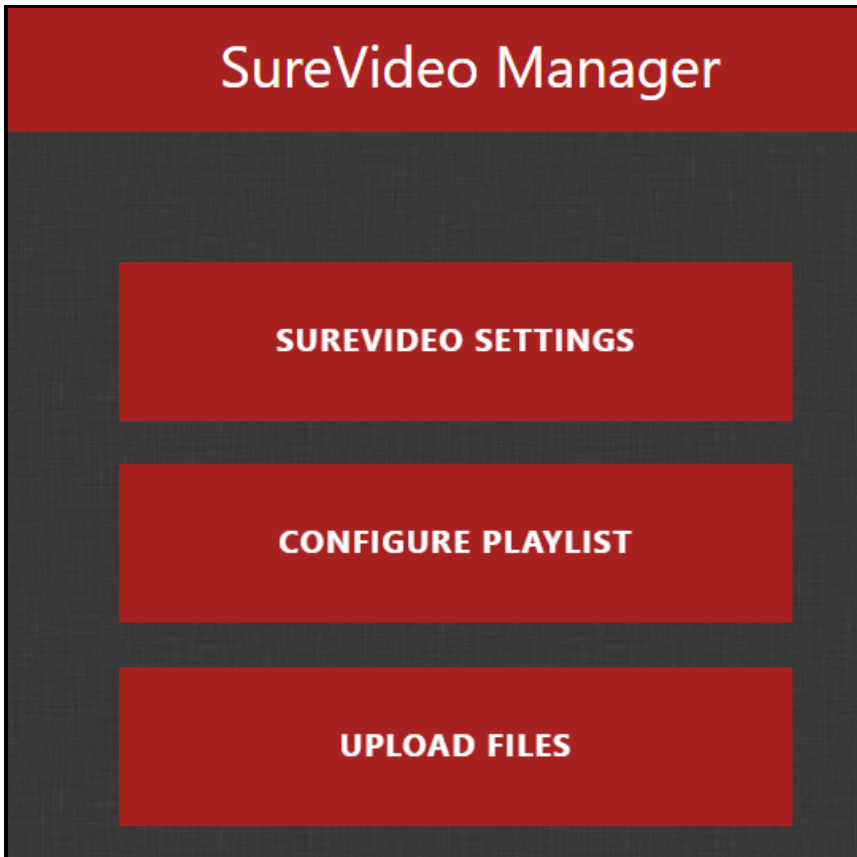
To configure **SureVideo Settings** using **Web Interface**, follow these steps:

1. Connect iPad and PC/Mac to the same network.
2. Open a web browser on PC/Mac and enter the device's IP address.



Note: To access **SureVideo Manager** from device's IP address, [Enable Upload Server](#) option in **SureVideo Settings** should be enabled.

SureVideo Manager will appear as shown below.



3. Click **SureVideo Settings** and on **SureVideo Settings** screen, following options are available:
 - a. Show Controls

Enable or disable the media controls such as Play / Pause, Repeat, Seek Bar, Volume. If enabled, these controls are visible when the videos are playing on **SureVideo Home Screen**.
 - b. Enable Full Screen

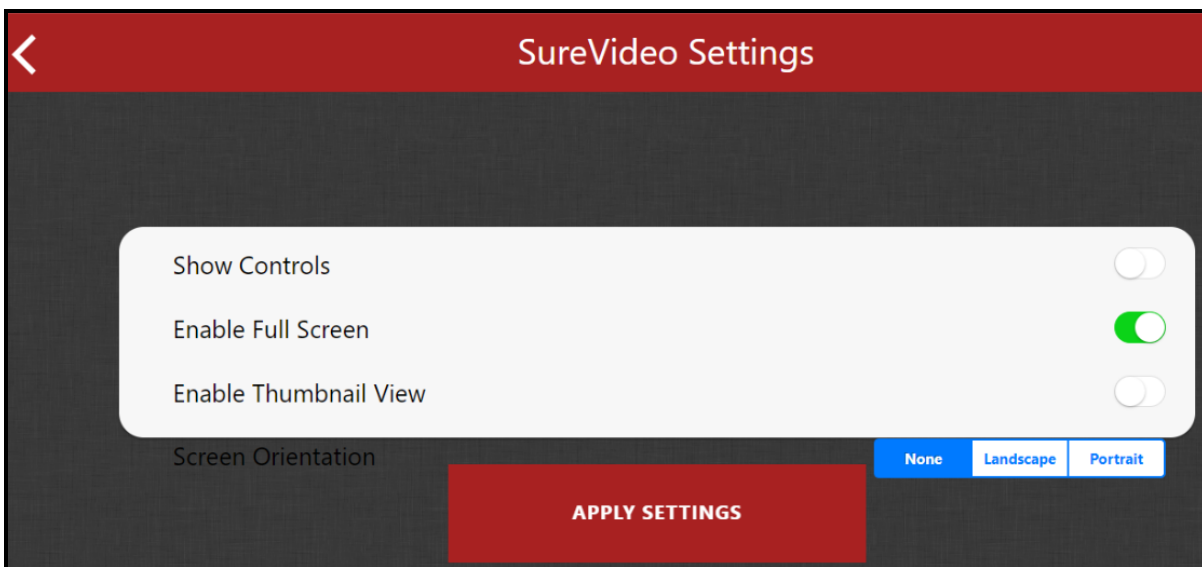
Enable or disable videos playing in full screen.
 - c. Enable Thumbnail View

Enable or disable the thumbnail view. If enabled, boxes will appear at the bottom of the screen for each video added to the playlist. The users will have options to choose the desired video from thumbnail to play.

d. Screen Orientation

Admin has the option to select the screen orientation for the video as **None**, **Landscape** or **Portrait**.

4. Click **Apply Settings** to complete.

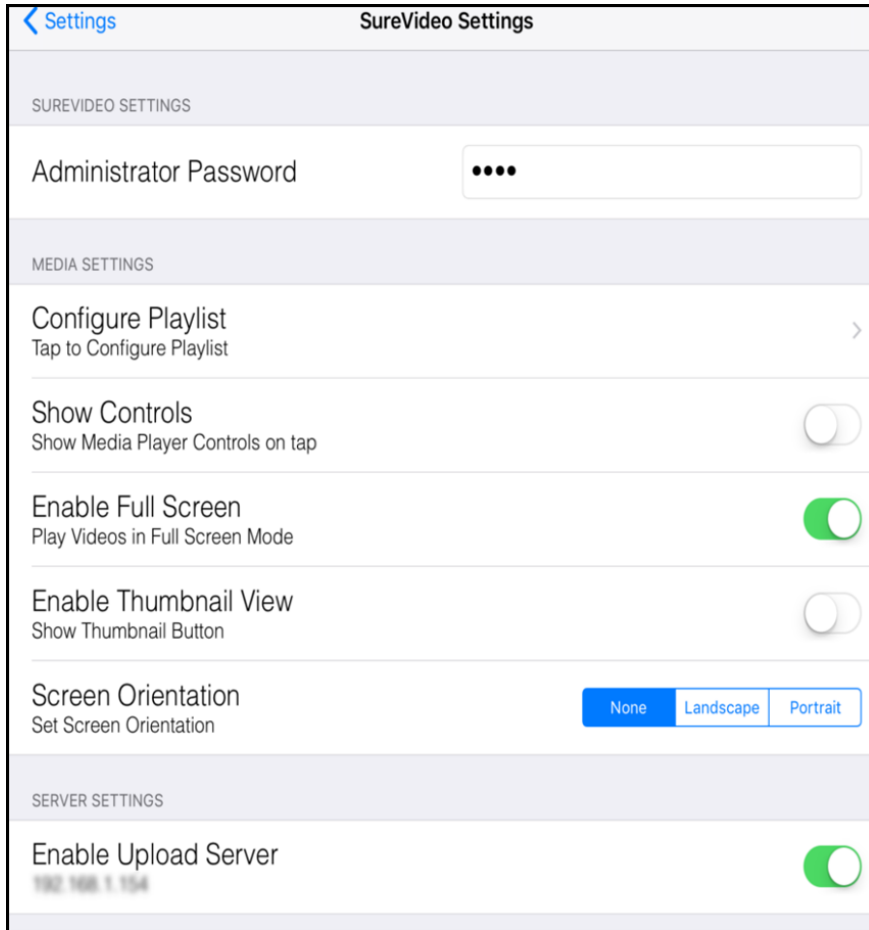


Using Device

To configure **SureVideo Settings** using **Device**, follow these steps:

1. Launch **SureVideo**.
2. On **SureVideo Home Screen**, tap anywhere on the screen 5 times within 3 seconds to launch the password prompt.
3. On the password prompt, enter **SureVideo** default password as **0000** (four zeros) and tap **Ok**.

On successful login, **SureVideo Settings** screen will appear as shown below.



4. On **SureVideo Settings** screen, the following options are available:

a. **Administrator Password**

The default password **0000** can be changed to a desired password.

b. **Configure Playlist**

To configure a playlist, follow the steps under [Configure a Playlist > Using Device](#).

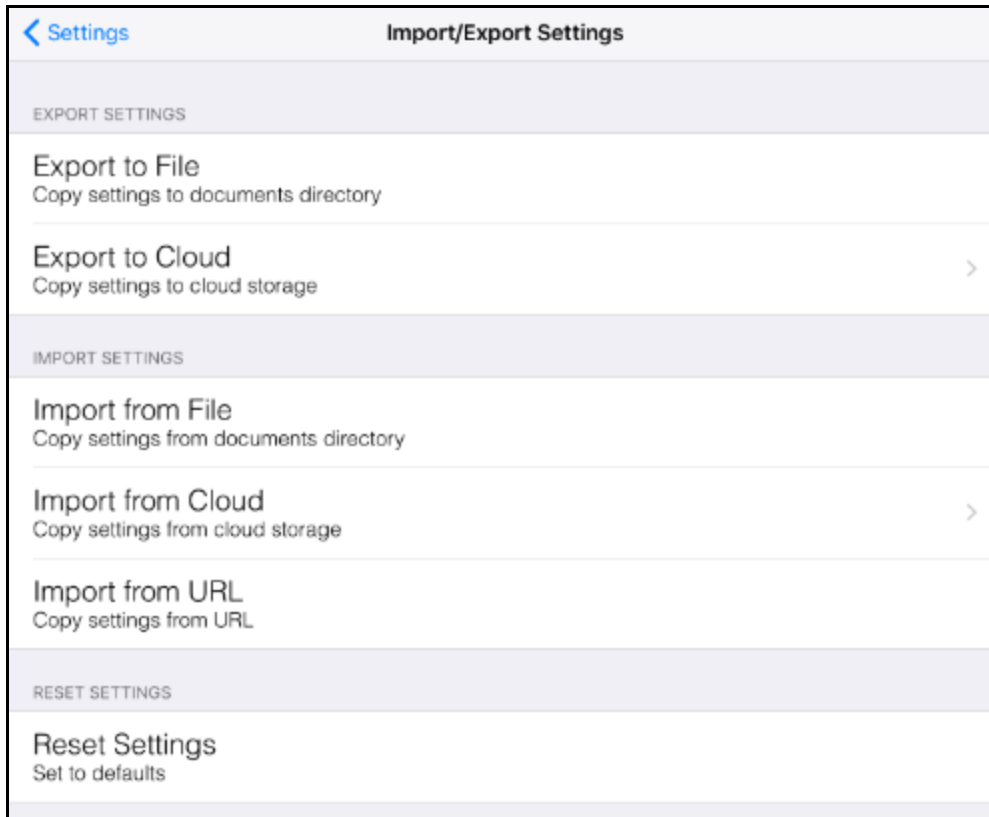
c. To configure the other settings, follow the step under [SureVideo Settings > Using Web Interface > Step 3](#).

d. **Enable Upload Server**

Turn on **Enable Upload Server** to access **SureVideo Manager** on PC/Mac using device's IP Address.

Import/Export Settings

SureVideo's feature of **Import/ Export Settings** helps in configuring multiple devices with identical settings in a quick and easy way.



It has following options:

Export Settings

Admins can configure **SureVideo** settings on multiple devices using export to a File or Cloud options.

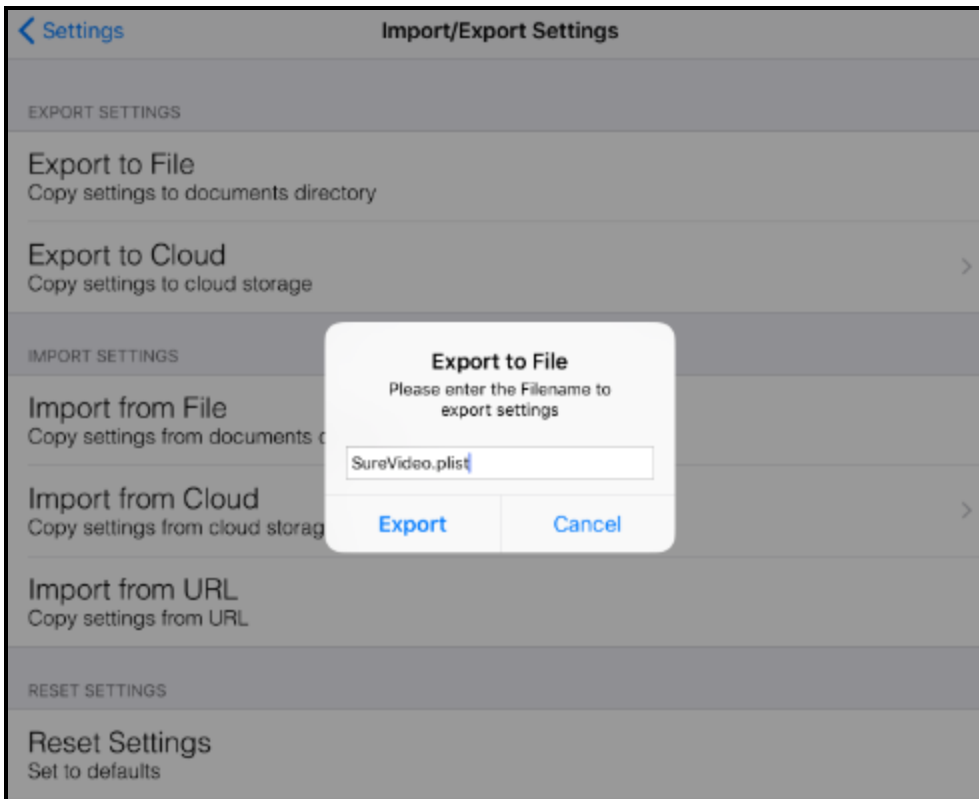
- **Export to File** - If admin wants to configure multiple devices with identical **SureVideo Settings**, use **Export to File** option to export the settings to a file which can be imported into other devices for auto configuration.

To export the settings file, follow these steps:

1. Launch **SureVideo**.
2. Access **SureVideo Settings**.
3. Tap **Import/Export Settings > Export to File**.

The settings file will be generated with **.plist** filetype.

4. Tap **Export** to complete.



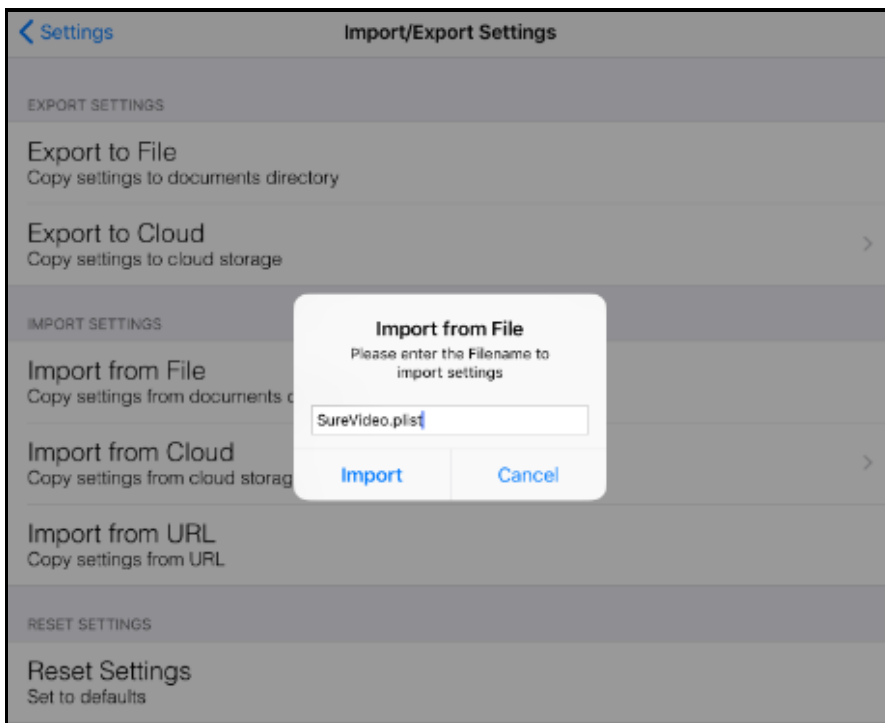
- **Export to Cloud** - Select **Export to Cloud** and create a **New Cloud Id** or **Use Existing Cloud ID**. On successful export to the cloud, a **Cloud ID** will be generated that can be referred while importing the settings.



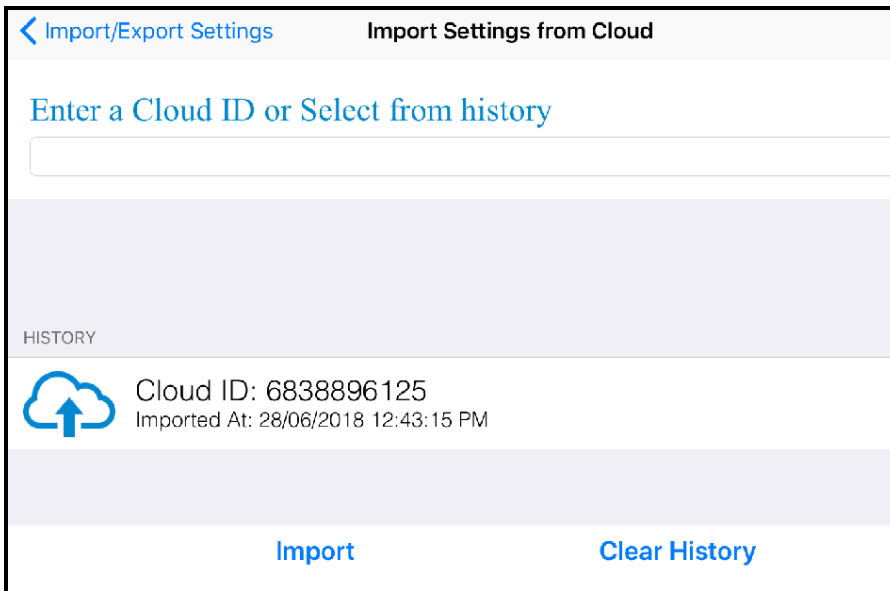
Import Settings

Admins can import the **SureVideo** settings from File or Cloud.

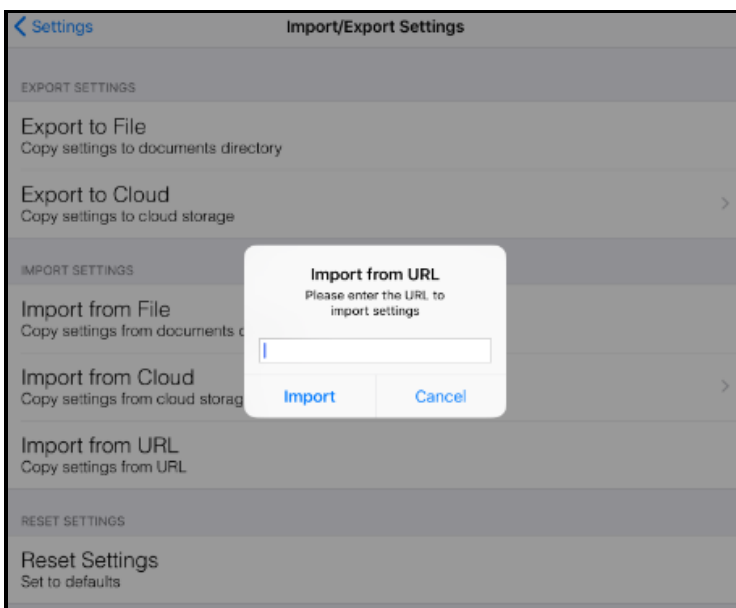
- **Import from File** - Use **Import from File** option to import **SureVideo Settings** from a file.



- **Import from Cloud** - Select **Import from Cloud** and enter the **Cloud Id** (created while exporting the settings) or select it from the **History** and tap **Import**.



- **Copy Settings from URL** – **SureVideo** settings can be saved to the local server. Select **Copy Settings from URL** option and enter the server path and tap **Import** to import the settings from the specified server path.



Reset Settings

Reset Settings option will reset all the settings to default.